



CODE OF ETHICS

For customers:

- Strictly commit to the contracts with customers.
- Responsible for protecting the trade secrets and customers' brands.
- Ensure the quality of the company's services and products
- Handle problems quickly and efficiently customers' requests.
- Always try our best to bring customers the best products and services, maximize the customers' benefits.

For Siteners:

- Strictly comply with the Labour Code on labour's regime and rights.
- Avoid discrimination for any reasons.
- Make decisions equally and democratically.
- Develop a positive environment and appropriate policies to support Siteners in self-development, career promotion and life enhancement.

For competitors:

- Make fair competition (by capacity, creativity and continuous development) in the spirit of jointly development.

For shareholders:

- Implement fully the rights of the shareholders which the company has committed.
- Develop the company based on the long-term benefits.
- Ensure all activities are conducted in the spirit of morality and responsibility.

For state and society:

- Ensure all activities are conducted in compliance with the State Law.
- Responsible for implementing fully the rights of labour according to the State Labour Code and ILO.
- Commit to sustainable development and environment protection.
- Create job, generate income in contribution with the nation development.
- Implement projects on human and community development.

